

**—Institutional Effectiveness Assessment Plan for Administrative Units—
 Assessment Plan Used for Summer 2000, Fall 2000, and Spring 2001**

*"The institution must demonstrate planning and evaluation in its administrative and educational support services ...
 Each unit, in its planning and evaluation processes, should consider internal and external factors
 and develop evaluation methods which will yield information useful to the planning processes of that unit." SACS 1998*

Date Submitted: Original October 18, 2000, Revised on this Form February 2, 2000
Division Name: Administration and Finance
Unit Name: Public Safety and Police
Unit Head: Richard P. Turkiewicz
Participating Staff: Richard Turkiewicz, David Zambrini

Unit Mission Statement (2000-2001)	
To provide a safe and orderly campus environment for students, staff, faculty and guests.	
Objectives or Performance Indicators (including success targets)	2000-2001 Procedures for Measuring Performance
1. The Police Department will increase the number of Partnerships formed to provide better service to the university community, cost savings or quality training to its members.	1.a. Increase the number of partnerships by 50%. 1.b. A cost saving analysis was conducted to determine the monies saved. 1.c. [Click here and type] 1.d. [Click here and type]
2. Parking Service will enhance the services it provides by allowing customers to pay for decals and citations at the point of sale windows to increase customer satisfaction through the effective use of technology. This allows the customer to be better served with different means of payment.	2.a. Number of users of alternate payment methods 2.b. [Click here and type] 2.c. [Click here and type] 2.d. [Click here and type]
3. The Police Department has instituted Student Affairs Referrals from external law enforcement agencies. This allows the student to receive the benefit of university intervention in the areas of substance abuse, counseling student affairs discipline and community service. The initiated university action can be in addition to or instead of judicial action by the intervening law enforcement agency.	3.a. The number of student referrals from outside agencies. 3.b. [Click here and type] 3.c. [Click here and type] 3.d. [Click here and type]
4. [Click here and type]	4.a. [Click here and type] 4.b. [Click here and type] 4.c. [Click here and type] 4.d. [Click here and type]
5. [Click here and type]	5.a. [Click here and type] 5.b. [Click here and type] 5.c. [Click here and type] 5.d. [Click here and type]
6. [Click here and type]	6.a. [Click here and type] 6.b. [Click here and type] 6.c. [Click here and type] 6.d. [Click here and type]