

Program Name & CIP Code 44.0401 Level: BA-Public Administration

Linkage between Expanded Statement Of Institutional Purpose,
Departmental/Program Intended Outcomes/Objectives, Assessment Criteria and Procedures,
Results, and Use of Results at our University

Expanded Statement of Institutional Purpose	Departmental/Program Intended Outcomes/objectives	Assessment Criteria & Procedures	Assessment Results	Use of Result
<p>UCF is a metropolitan university committed to providing the finest undergraduate education in Florida, achieving international prominence in key graduate educational and research programs, promoting a global perspective, fostering inclusiveness and diversity, and becoming America's leading partnership university.</p> <p>The Department of Public Administration seeks to provide the highest quality of graduate and undergraduate education for current and prospective public service officials. It strives to achieve local, state, national and international prominence through contemporary curriculum, innovative instruction, scholarly and applied research, and community service. Programs and services are designed to develop and enhance management skills essential to a local government program oriented towards a metropolitan environment.</p>	<ol style="list-style-type: none"> Graduates will find a position in government or non-profit organizations within three years of graduation. Students completing internship will have mastered knowledge and skills in the five competency areas reflected by the following internship learning objectives concerning the agency or non-profit organization that provides the internship: <ol style="list-style-type: none"> Agency Responsibilities and Accountability Agency Legal Environment Agency Decision Processes Skills Needed to Complete Tasks Assigned Quality and Quantity of Work Produced Graduates of the program will demonstrate readiness for graduate study. 	<ol style="list-style-type: none"> Forty percent of graduates will indicate on their Alumni Survey that they are working full time in a government or non-profit position within three years of graduation* Forty percent of employers will indicate as part of a survey that they have hired Public Administration alumni within the first three years of graduation. Ninety percent of the internship supervisors will rate interns either, "exceptionally well" or "satisfactory" when rating students on mastery of learning objectives 2A, 2B, and 2D, given the evaluation rating choices of "exceptionally well", "satisfactory" or "needs improvement"; and "yes, definitely" or "uncertain, unable to evaluate "when rating the students on he mastery of learning objectives 2C and 2D, given the choices of "yes, definitely", "uncertain, unable to evaluate" and "probably, not yet". Twenty percent of graduates will agree that they feel educationally prepared for graduate school during an Exit Interview with the Department Chair. Twenty percent of graduates will demonstrate written capabilities on term papers for required Public Administration courses that indicates that they will perform successfully in graduate school. 	<ol style="list-style-type: none"> Fifty-one percent of graduates returning the alumni survey indicated that they are working for a government agency or non-profit organization. Eighty percent of internship partnership and other agencies stated that UCF graduates were working for them within the first three years after graduation. The following ratings were achieved: 2A, one hundred percent of interns rated exceptionally well or satisfactory; 2B, 94.1% of the interns rated "exceptionally well or satisfactory; 2D, 94.1% of interns rated exceptionally well or satisfactory; 2C, eighty-two percent of interns were rated "yes, definitely" or "unable to determine"; 2E, one hundred percent of interns rated "yes, definitely. One hundred percent of graduates surveyed indicated they felt prepared for graduate school during an exit interview with the Chair, Spring 1997. Forty percent of graduates demonstrated written capabilities on term papers for required Public Administration courses that indicates that they will perform successfully in graduate school. 	<ol style="list-style-type: none"> Target met. No action was deemed necessary at this time. Surveys in subsequent years will also focus on asking alumni to rate their mastery of additional relevant competencies as reflected in their coursework. Target met. The internship program will be modified to more closely tie competencies obtained from coursework with the internship experience. Target met. The internship program may be modified to more closely tie competencies obtained from coursework with the internship experience. Continue to monitor. Target met. No action was deemed necessary at this time. The requirement of ENC 3270 Business Report Writing as part of the Public Administration major, effective Fall, 1996, will undoubtedly lead to better writing performance for future graduates. Continue to monitor.