

UCF MS-HSA Mission & Expanded Statement of Institutional purpose	Department/Program Intended Outcomes/Objectives	Assessment Criteria & Procedures	Assessment Results	Use of Results
<p><u>UCF's Mission</u>                      The purpose of the graduate program in Health Services Administration is to educate and train students who are preparing to function in a wide variety of administrative, academic, and research healthcare environments. These environments range from rural to metropolitan, from integrated delivery systems to freestanding clinical organizations, and from operational and strategic leadership to activities to educational pursuits. Each faculty member will model the attributes of an administrative scholar with respect to practice, education, research, continuing education, service, and leadership. In support of this aim, the faculty strives to assist in the development of informed and responsive leaders who possess the capacity for critical thinking and creative problem solving.</p>	<p>1. Graduates will demonstrate knowledge and competency in the following areas:                      Health care Finance &amp; Managed Care                      Scientific Inquiry in Health Care                      Health Care Organization &amp; Management                      Information Systems in Health Care                      Either: Health Law                      Or Risk Management in Health Care                      Or Quality Management in Health Care</p>	<p>1a. Following completion of all course work requirements, 80% of students will successfully receive a passing score of 80% or better on their first attempt at the HSA program-administered and graded Comprehensive Examination Experience.                      1b. 75% of employers will rate graduates of the Health Services Administration program as competent in comprehensive examination areas as evidenced by an employer survey</p>	<p>1a. In the Spring 2000 85% of the students successfully completed the comprehensive examination experience with a grade of 80% or higher on their first attempt.                      1b. In the Spring 2000 100% of the employers rated the graduates as competent in comprehensive examination areas as evidenced by an employer survey</p>	<p>No Action Required</p>
<p><u>Expanded Statement of Institutional Purpose</u>                      The vision of the Graduate Program in Health Services Administration is to create an environment where excellence and innovation thrive, as evidenced by education, research, and service. The faculty strives to develop informed, socially responsible healthcare executives, who are both sensitive to the health care needs of their community and mindful of their responsibility to foster positive care/cure outcomes.</p>	<p>2. Graduate students shall demonstrate an ability to direct a consulting study on behalf of a designated health care organization.</p>	<p>2a. 75% of participating students will demonstrate a comprehensive understanding of a consulting study as judged by selected faculty in managed care and/or medical group management courses taken by the student during the program of study.                      2b. 90% of the designated health care organization client participants' evaluation of student groups will be at an 80% level or higher as evidenced by a client evaluation form.</p>	<p>2a. In the Spring of 2000 97% of participating students in the managed care course demonstrated a comprehensive understanding of a consulting study by receiving a grade of 80% or higher on the consulting study performed                      2b. In the Spring of 2000 100% of the client participants agreed that the student groups successfully demonstrated an understanding of 80% or higher of the course content as evidenced by a completed client evaluation form</p>	<p>No Action Required</p>

<p>3. Graduates shall be knowledgeable regarding health services organizations and their management requirements</p>	<p>3a. 75% of all graduate students who participate in an Internship/Practicum experience as evidenced by review of student enrollment data shall demonstrate knowledge of the field through a paper which is submitted and evaluated by selected faculty.</p>	<p>3a. In the Fall of 1999 100% of all students who participated in an Internship/Practicum demonstrated knowledge of the field by successfully completing an internship paper.</p>	<p>No Action Required</p>
	<p>3b. 75% of all graduate students participating in the Internship/Practicum experience will receive an evaluation score from the preceptor of at least 70% as evidenced by a preceptor evaluation form employed at the end of the Internship/Practicum experience.</p>	<p>3b. In the Fall of 1999 100% of graduate students received an evaluation score of 76% or higher as evidenced by a preceptor evaluation form.</p>	<p>No Action Required</p>